

Key Government Policy Initiatives

Our Strategic Pillars and Key Objectives

Our Values WE - CARE

Our Vision

Our Mission

1. HEALTHY COMMUNITY
Reach out to our local rural community in the planning and delivery of our services

1.1 Formal and simple structures are established to seek broader community consultation, engagement, volunteering and participation;
1.2 Plan services around existing and emerging community needs and demands, participate in community events and introduce regular periodic assessments of performance;
1.3 Targeted promotion of available services through the use of print and online platforms.

WELLBEING

Maintain a healthy balance of work, rest and play

2. QUALITY CARE & SAFETY
Deliver first class care to our clients, community and key stakeholders

2.1 Evidence based models of care are in place to ensure excellent client outcomes;
2.2 A person centred and homely care approach underpins our models of care aligned with our rural context;
2.3 Consistent and safe delivery of all services at a level that meets government and community standards.

EMPATHY

Show compassion and understanding for the perspectives and experiences of others

3. PEOPLE & CULTURE
Build a highly engaged and skilled team of health care professionals and volunteers with a commitment to creating a culture of achievement and service excellence

3.1 Recruit, retain and develop key talent;
3.2 A structured program for the reward and recognition of excellence in achievement and behaviour is in place;
3.3 Create a constructive culture reflective and demonstrative of our core values where safety is paramount.

CREATIVITY

Encourage new ideas, explore ways to innovate

4. SUSTAINABLE SERVICES
Develop a fully sustainable health care service model to fund future growth and investment in new markets and emerging technologies

4.1 A Structured and considered prioritisation processes in place to assist in the best utilisation of resources;
4.2 Adopt a diversified and agile funding approach;
4.3 Fund new and alternate models of care to meet the needs of our community.

ACCOUNTABILITY

Act with integrity. Take responsibility for our decisions and actions

5. EFFECTIVE GOVERNANCE
Create a comprehensive and accessible governance framework that ensures compliance with our legislative, ethical and statutory obligations

5.1 Effective Corporate and Clinical governance frameworks are in place;
5.2 Integrated systems and frameworks are in place to support effective decision making across all functions;
5.3. Formalised assessments in place to review performance of Board and its Committees.

RESOURCEFULNESS

Be responsive in overcoming challenges and changing circumstances

6. COLLABORATIVE PARTNERSHIPS
Invest in strategic partnerships and alliances that allow us to achieve better outcomes for our service

6.1 Seek and nurture alliances where common objectives exist;
6.2 Promote a reputation of collaboration with organisations and individuals; including community groups, who wish to assist us in achieving our strategic goals;
6.3 Review and ensure all formal agreements are relevant and in place.

EXCELLENCE

Expect, recognise and reward excellence

“WE CARE about creating a healthy community”

To promote and enhance the health and wellbeing of the people of the East Gippsland High Country